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August 2021

Ace Hardware  
United  
Here  
Fusion 92 / Bioscrip  
Dearborn National  
Matrix Odyssey  
Various Clients



### Ace Hardware Corporation Ecommerce Flow

- Top of ecommerce funnel:
- Department view
- Product Listing view
- Product Detail view

This screenshot shows the 'Grills and Smokers' department page. At the top, there's a navigation bar with the ACE logo, search bar, and utility icons. Below is a breadcrumb trail: Home > Grills and Smokers > Grills and Smokers. A prominent banner reads 'PERSONALIZE IT' with a 'Shop Now' button. The main content area is a grid of product categories: Gas Grills, Pellet Grills, Charcoal Grills, Electric Grills, Smokers, BBQ Smokers and Rubs, Charcoal, Charcoal Starters, Grill Covers, Grill Cooking Accessories, Grill Replacement Parts and Accessories, Grill Grates/Grids, Grill Thermometers, Outdoor Fryers, Grilling Utensils/Tools, Grill Brands/Tables and Accessories, Pizza Ovens, and Propane Cylinders and Accessories. A footer contains 'More Ways to Shop', 'Customer Service', 'About Ace', 'Recessions', and the 'ACE REWARDS' logo.

This screenshot shows the 'Gas Grills (69 items found)' product listing page. It features a search bar, a 'Shop By' filter, and a grid of product cards. Each card displays a product image, name, price, and a 'Shop Now' button. On the left, there are filters for Price, Color, Front/Back Shelf, Fuel Type, Ignition Type, and Number of Main Burners. A 'Showing 20 of 69' indicator and a 'Load More Products' button are at the bottom of the grid. The footer is identical to the department view page.

This screenshot shows the product detail page for a Weber Genesis II gas grill. The top navigation bar includes the ACE logo and search bar. The breadcrumb trail is: Home > Grills and Smokers > Gas Grills > Gas Grills. The main content area features a large product image, a price of \$799.00 (with a 'Save \$50' badge), and an 'Add to Cart' button. Below the price, there are sections for 'Features', 'Specifications', 'Ratings & Reviews', and 'Easy Returns'. A 'Recently Viewed' section shows other products, and a 'You May Also Like' section suggests related items. The footer includes 'More Ways to Shop', 'Customer Service', 'About Ace', 'Recessions', and the 'ACE REWARDS' logo.



## Ace Hardware Corporation Ecommerce Flow

Bottom of ecommerce funnel

- Cart view
- Checkout view
- Order confirmation email



## Ace Hardware Corporation Ecommerce Product Detail Feature

- Buy One / Get Another interaction

**DeWalt 15 amps Corded 8-1/4 in. Compact Table Saw**  
Item no. 2006291 | DWE7405

★★★★☆  
Rated 4.5/5 based on 1,303 reviews

**\$419.99**

Buy a DeWalt Compact Table Saw and Get Another Tool Free! Must add both to cart. See details.

Free Delivery from Store

**We Recommend Buying These Together**  
Price for all items: **\$201.98**

- ✓ This item: Weber 22 in. Original Kettle Charcoal Grill Black \$199.99
- ✓ Weber Digital Bluetooth Enabled Grill Thermometer \$54.99
- ✓ Weber Premium Stainless Steel Grill Tool Set, 3pc. \$37.99

**Product Overview**  
Maximized for accuracy and capacity, this 8-1/4 in. table saw includes on-board storage for the blade guard assembly, non-through cut riving knife, anti-kickback pawls, blade change wrench, miter gauge and push stick. The powerful Corded 15 amp, 3000 RPM motor allows the user to complete a majority of applications. The rack and pinion fence allows for fast, easy adjustments and provides the capacity to rip 4x8 sheet goods.

- What's Included: (1) 8-1/4 in. Table Saw, (1) Hexa, (1) Anti-Kickback Pawl, (1) Miter Gauge, (1) Push Stick, (1) 8-1/4 in. Blade, (1) Non-Through Cut Riving Knife, (1) Blade Change Wrench and (1) Modular Guard System.
- Compact size for ease of transportation and storage.
- Rack and pinion adjusting fence with scale, fence adjustments, tilt, smooth and accurate.
- 24-1/2 in. of rip capacity for ripping 4x8 plywood or OSB sheets.
- Power Brake that prevents accidental re-starts following a power stop when the tool is left in the on position.
- Blade brake.
- On-board storage for gears, fence, wrenches and miter gauge.
- Modular roll-over base for greater durability.
- Site-pro modular guarding system allows for task-free adjustments of the guard.

**Specifications**

**Ratings & Reviews**

**Easy Returns**

**Recently Viewed**

**You May Also Like**

**More Ways to Shop**  
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Track Your Order  
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Track Your Order

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**About Ace**  
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Affinity Program  
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Shop | Earn | Save

Get Exclusive Offers & Expert Tips  
Join

Own an Ace Store  
Join

#1 in Customer Satisfaction  
Join

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- ✓ Weber Premium Stainless Steel Grill Tool Set, 3pc. \$37.99

**Product Overview**  
Maximized for accuracy and capacity, this 8-1/4 in. table saw includes on-board storage for the blade guard assembly, non-through cut riving knife, anti-kickback pawls, blade change wrench, miter gauge and push stick. The powerful Corded 15 amp, 3000 RPM motor allows the user to complete a majority of applications. The rack and pinion fence allows for fast, easy adjustments and provides the capacity to rip 4x8 sheet goods.

- What's Included: (1) 8-1/4 in. Table Saw, (1) Hexa, (1) Anti-Kickback Pawl, (1) Miter Gauge, (1) Push Stick, (1) 8-1/4 in. Blade, (1) Non-Through Cut Riving Knife, (1) Blade Change Wrench and (1) Modular Guard System.
- Compact size for ease of transportation and storage.
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- Blade brake.
- On-board storage for gears, fence, wrenches and miter gauge.
- Modular roll-over base for greater durability.
- Site-pro modular guarding system allows for task-free adjustments of the guard.

**Specifications**

**Ratings & Reviews**

**Easy Returns**

**Recently Viewed**

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Hardware Stores

**Resources**  
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Store Services  
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Shop | Earn | Save

Get Exclusive Offers & Expert Tips  
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Own an Ace Store  
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#1 in Customer Satisfaction  
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**DeWalt 20V MAX XR 20 volt Cordless 5 in. Brushless Random Orbit Sander Tool Only**  
Item no. 2006293 | DWE7405

★★★★☆  
Rated 4.5/5 based on 1,303 reviews

**\$129.99**

Buy a DeWalt Compact Table Saw and Get Another Tool Free! Must add both to cart. See details.

Free Delivery from Store

**We Recommend Buying These Together**  
Price for all items: **\$201.98**

- ✓ This item: Weber 22 in. Original Kettle Charcoal Grill Black \$199.99
- ✓ Weber Digital Bluetooth Enabled Grill Thermometer \$54.99
- ✓ Weber Premium Stainless Steel Grill Tool Set, 3pc. \$37.99

**Product Overview**  
Maximized for accuracy and capacity, this 5 in. table saw includes on-board storage for the blade guard assembly, non-through cut riving knife, anti-kickback pawls, blade change wrench, miter gauge and push stick. The powerful Corded 15 amp, 3000 RPM motor allows the user to complete a majority of applications. The rack and pinion fence allows for fast, easy adjustments and provides the capacity to rip 4x8 sheet goods.

- What's Included: (1) 5 in. Table Saw, (1) Hexa, (1) Anti-Kickback Pawl, (1) Miter Gauge, (1) Push Stick, (1) 5 in. Blade, (1) Non-Through Cut Riving Knife, (1) Blade Change Wrench and (1) Modular Guard System.
- Compact size for ease of transportation and storage.
- Rack and pinion adjusting fence with scale, fence adjustments, tilt, smooth and accurate.
- 24-1/2 in. of rip capacity for ripping 4x8 plywood or OSB sheets.
- Power Brake that prevents accidental re-starts following a power stop when the tool is left in the on position.
- Blade brake.
- On-board storage for gears, fence, wrenches and miter gauge.
- Modular roll-over base for greater durability.
- Site-pro modular guarding system allows for task-free adjustments of the guard.

**Specifications**

**Ratings & Reviews**

**Easy Returns**

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Member Rewards  
Annual Report  
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Own an Ace Store  
Join

#1 in Customer Satisfaction  
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**Product Overview**  
Maximized for accuracy and capacity, this 8-1/4 in. table saw includes on-board storage for the blade guard assembly, non-through cut riving knife, anti-kickback pawls, blade change wrench, miter gauge and push stick. The powerful Corded 15 amp, 3000 RPM motor allows the user to complete a majority of applications. The rack and pinion fence allows for fast, easy adjustments and provides the capacity to rip 4x8 sheet goods.

- What's Included: (1) 8-1/4 in. Table Saw, (1) Hexa, (1) Anti-Kickback Pawl, (1) Miter Gauge, (1) Push Stick, (1) 8-1/4 in. Blade, (1) Non-Through Cut Riving Knife, (1) Blade Change Wrench and (1) Modular Guard System.
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- Modular roll-over base for greater durability.
- Site-pro modular guarding system allows for task-free adjustments of the guard.

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Affinity Program  
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Member Rewards  
Annual Report  
Ace Handyman Services

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Get Exclusive Offers & Expert Tips  
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Own an Ace Store  
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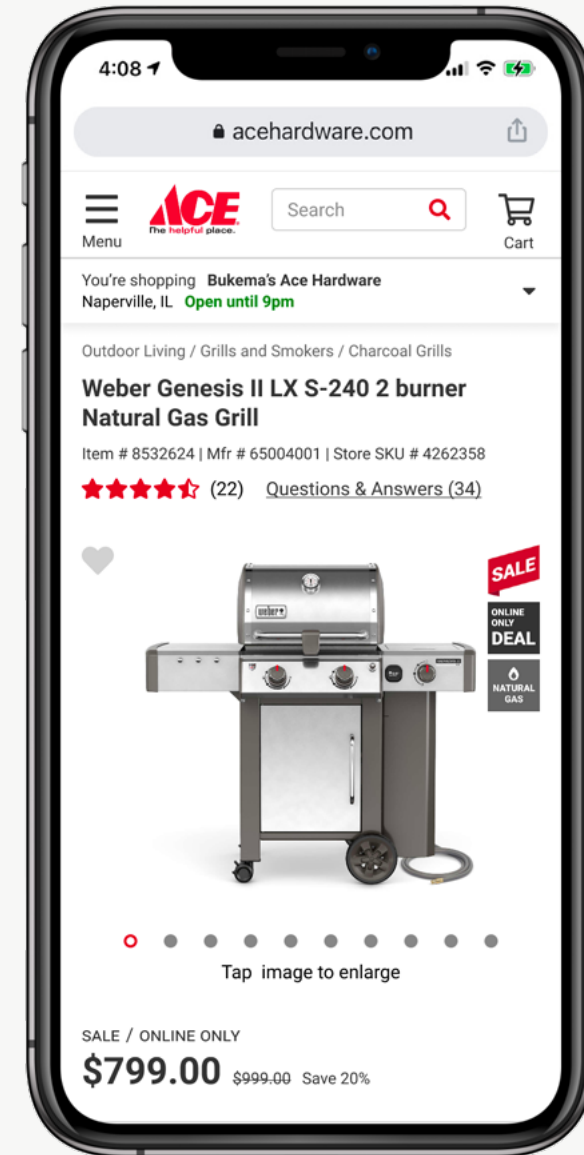
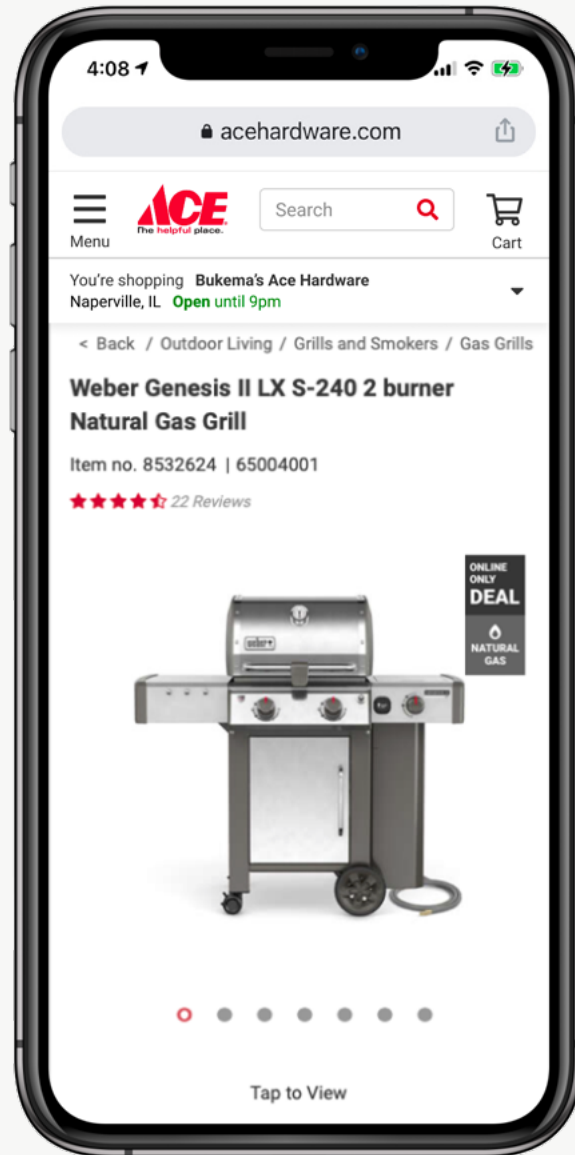
#1 in Customer Satisfaction  
Join

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**Ace Hardware Corporation**  
Product Details Page

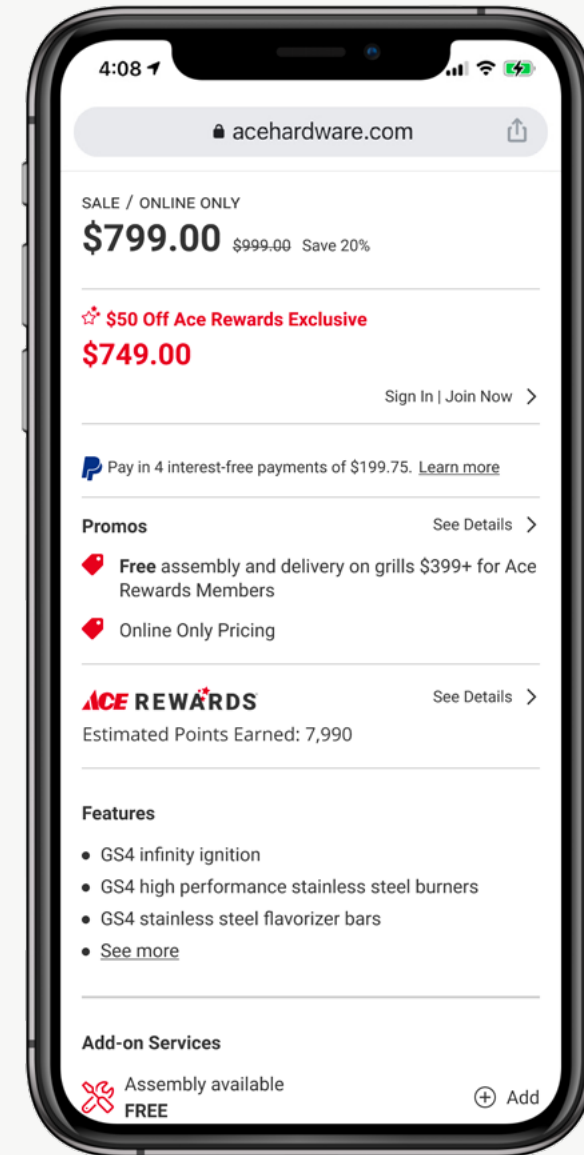
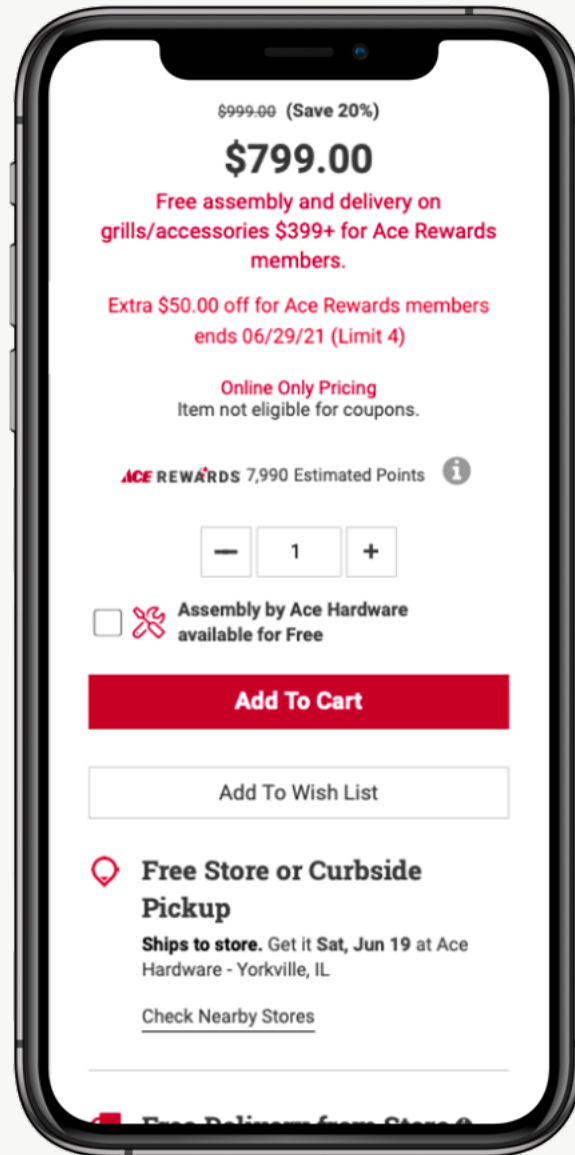
- Before and after





**Ace Hardware Corporation**  
Product Details Page

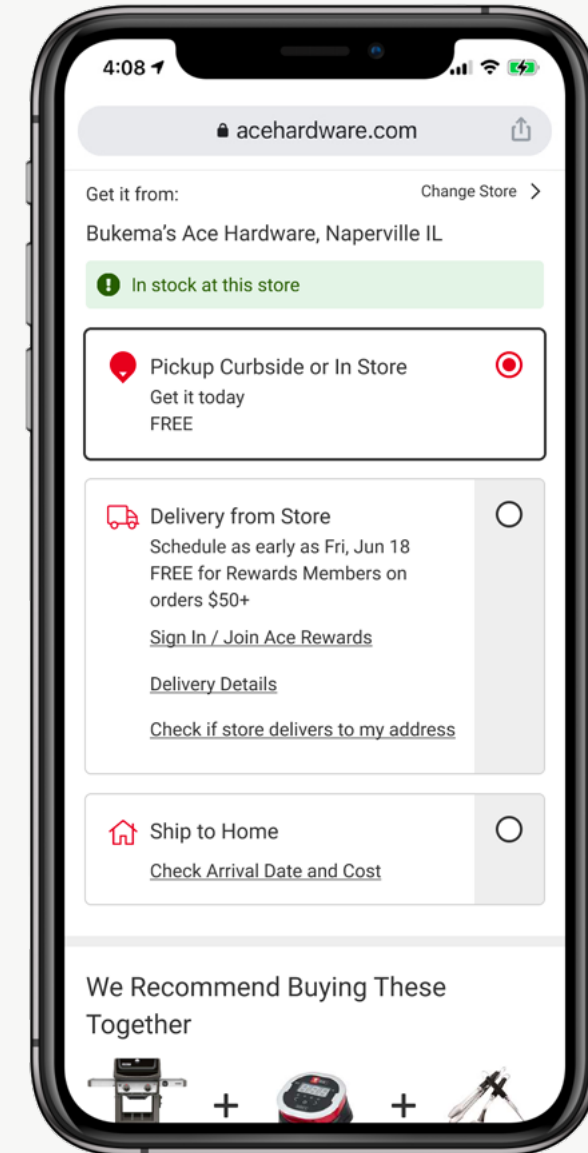
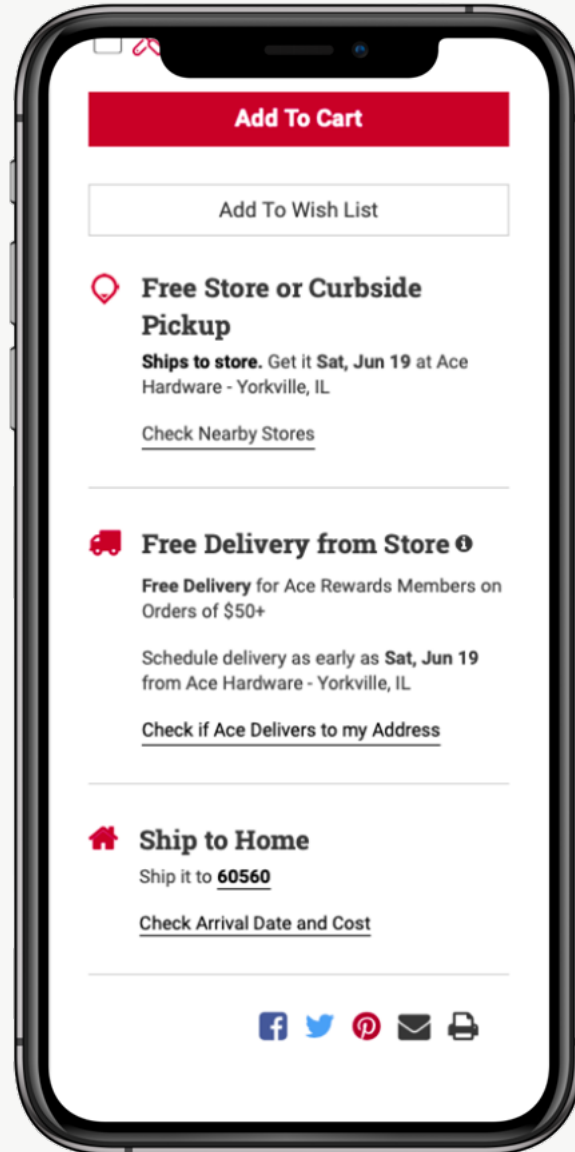
- Before and after
- Revised pricing layout
- Introducing product features content





Ace Hardware Corporation  
Product Details Page

- Redesign of fulfillment methods





**Ace Hardware Corporation**  
Product Details Page

- Fulfillment permutations

Get it from: [Change Store >](#)  
**Douglas Ace Hardware, Naperville IL**

**In stock at this store**

**Pickup Curbside or In Store**   
Get it **today**  
FREE

**Delivery from Store**   
Schedule as early as **Fri, Jun 18**  
**FREE** for Rewards Members on orders \$50+  
[Sign In / Join Now](#)  
[Delivery Details](#)  
[Check if store delivers to my address](#)

**Ship to Home**   
[Check Arrival Date and Cost](#)

Get it from: [Change Store >](#)  
**Douglas Ace Hardware, Naperville IL**

**Pickup Curbside or In Store**   
**Ship to Store** Get it **Mon, Jul 5**  
FREE  
**Need it faster? In stock at 9 nearby stores**

**Delivery from Store**   
Schedule as early as **Fri, Jun 18**  
**FREE** for Rewards Members on orders \$50+  
[Sign In / Join Now](#)  
[Delivery Details](#)  
[Check if store delivers to my address](#)

**Ship to Home**   
[Check Arrival Date and Cost](#)

Get it from: [Change Store >](#)  
**Douglas Ace Hardware, Naperville IL**  
**Unavailable at this store**

**In stock at 9 nearby stores**

**Pickup Curbside or In Store**   
Get it **today**  
FREE

**Delivery from Store**   
Schedule as early as **Fri, Jun 18**  
**FREE** for Rewards Members on orders \$50+  
[Sign In / Join Now](#)  
[Delivery Details](#)  
[Check if store delivers to my address](#)

**Ship to Home**   
[Check Arrival Date and Cost](#)

Get it from: [Change Store >](#)  
**Douglas Ace Hardware, Naperville IL**

**We have added two days to your pickup and delivery date to assemble your product. Note: Ship to Home is not available with product assembly.**

**Pickup Curbside or In Store**   
Get it **Mon, Aug 16**  
FREE

**Delivery from Store**   
Schedule as early as **Fri, Jun 18**  
**FREE** for Rewards Members on orders \$50+  
[Sign In / Join Now](#)  
[Delivery Details](#)  
[Check if store delivers to my address](#)

**Ship to Home**   
[Check Arrival Date and Cost](#)

Get it from: [Change Store >](#)  
**Douglas Ace Hardware, Naperville IL**

**Unavailable**

**Pickup Curbside or In Store**   
**Unavailable** for pickup  
FREE

**Delivery from Store**   
**Unavailable** for delivery  
**FREE** for Rewards Members on orders \$50+  
[Sign In / Join Now](#)  
[Delivery Details](#)  
[Check if store delivers to my address](#)

**Ship to Home**   
**Unavailable** for shipping

Get it from: [Change Store >](#)  
**Douglas Ace Hardware, Naperville IL**

**In stock at this store**

**In Store Only Purchase**   
Get it **today**  
FREE



**United**  
Passenger Name Record redesign

- Increased data density over 300%
- Improved scanability and data recognition by 42- 60%

The screenshot shows the United Compass website interface. At the top, there's a navigation bar with various links like 'Ace Hardware', 'Mural Boards', etc. Below that is the 'Compass' logo and a search bar. The main content area displays flight details for a route from DSM to IND via ORD. It shows three fare options with prices: \$369, \$445, \$659, and \$872. Each option includes an 'UPGRADES' button. Below the flight details, there's a table for 'MileagePlus Accruals' showing award miles for different fare classes. The table has columns for 'Award Miles', 'PQM | PQS | PQD', and 'Meals for Purchase'. The bottom of the page features a dark blue bar with 'Modify Itinerary' and 'Save and Continue' buttons.

MileagePlus Accruals	Award Miles	PQM   PQS   PQD	Meals for Purchase
Chicago, IL, US (ORD - O'Hare) to San Francisco, CA, US (SFO)	1,545	L	Meals for Purchase



**United**  
Passenger Name Record redesign

- Increased data density over 300%
- Improved scanability and data recognition by 42- 60%

**United Compass** | Jump to: PNR Summary | **CB654325** Elizabeth Darlington | **GOLD \* G** | 125,998 | 19 | 9 | View Alerts

**PNR SUMMARY** | **FPX1243** | View Alerts

Traveler	MP Number	MP Status	Ticket Number	PNR Costs
Elizabeth Darlington Adult 18 - 64	DE654325	PLAT * P	01623484367162	<b>\$ PNR Fare Total \$10,765.43 + 30k Miles</b> <b>\$350.00 copay</b>
Mark Darlington Adult 18 - 64	DE654325	GOLD * G	01623484367162	
Jennifer Darlington Child 15 - 17	DE654325	MP	01623484367162	
June Darlington Senior 65+	DE654325	MP	01623484367162	

Itinerary | Pricing | Seats | Loyalty | Fare Quote | SSR | Payment

**7:00a** **ON TIME** **9:50a** **UA 677** **TPA** **DEN** **6H 54M** **W** **HK(3)** Economy Confirmed [20A, 20B, 21A, 21B](#)

TPA — DEN — YVR — YLW  
UA 4489 4h 50m 1 Stop  
18 JUL 2021 9:20A 18 JUL 2021 11:20A

**COG** Time on ground in **Washington, DC, US(IAD - Dulles)** **1H 04M**

\* Layover in **Denver, CO, US (DEN)** **5H 06M**

**UA 677** **DEN** **YVR** **2H 55M** **Y** **HK(3)** Economy Waitlisted [20A, 20B, 21A, 21B](#)

18 JUL 2021 9:20A 18 JUL 2021 11:20A

\* Layover in **Denver, CO, US (DEN)** **5H 06M**

**AC 8422** **YVR** **YLW** **0H 51M** **A** **HK(3)** Economy Waitlisted [20A, 20B, 21A, 21B](#)

18 JUL 2021 9:20A 18 JUL 2021 11:20A

[Modify Itinerary](#) [Save and Continue](#)



United  
 Passenger Name Record  
 Seating select

- Improved call time by over 20% by incorporating multiple functions into fewer views to find data by 20-60%

compass.united.com

Jump to: PNR Summary    CB654325 Elizabeth Darlington    GOLD \* G    125,998    19    9

**PNR SUMMARY**    FPX1243    View Alerts

Traveler	MP Number	MP Status	Ticket Number	PNR Costs
Elizabeth Darlington Adult 18 - 64	DE654325	PLAT * P	01623484367162	<b>\$10,765.43 + 30k Miles</b> <b>\$350.00 copay</b>
Mark Darlington Adult 18 - 64	DE654325	GOLD * G	01623484367162	
Jennifer Darlington Child 15 - 17	DE654325	MP	01623484367162	
June Darlington Senior 65+	DE654325	MP	01623484367162	

Itinerary    Pricing    **Seats**    Loyalty    Fare Quote    SSR    Payment

Airbus A319

United First®   
  Economy Plus®   
  United Economy®   
  Unavailable   
  Exit row   
  Exit door

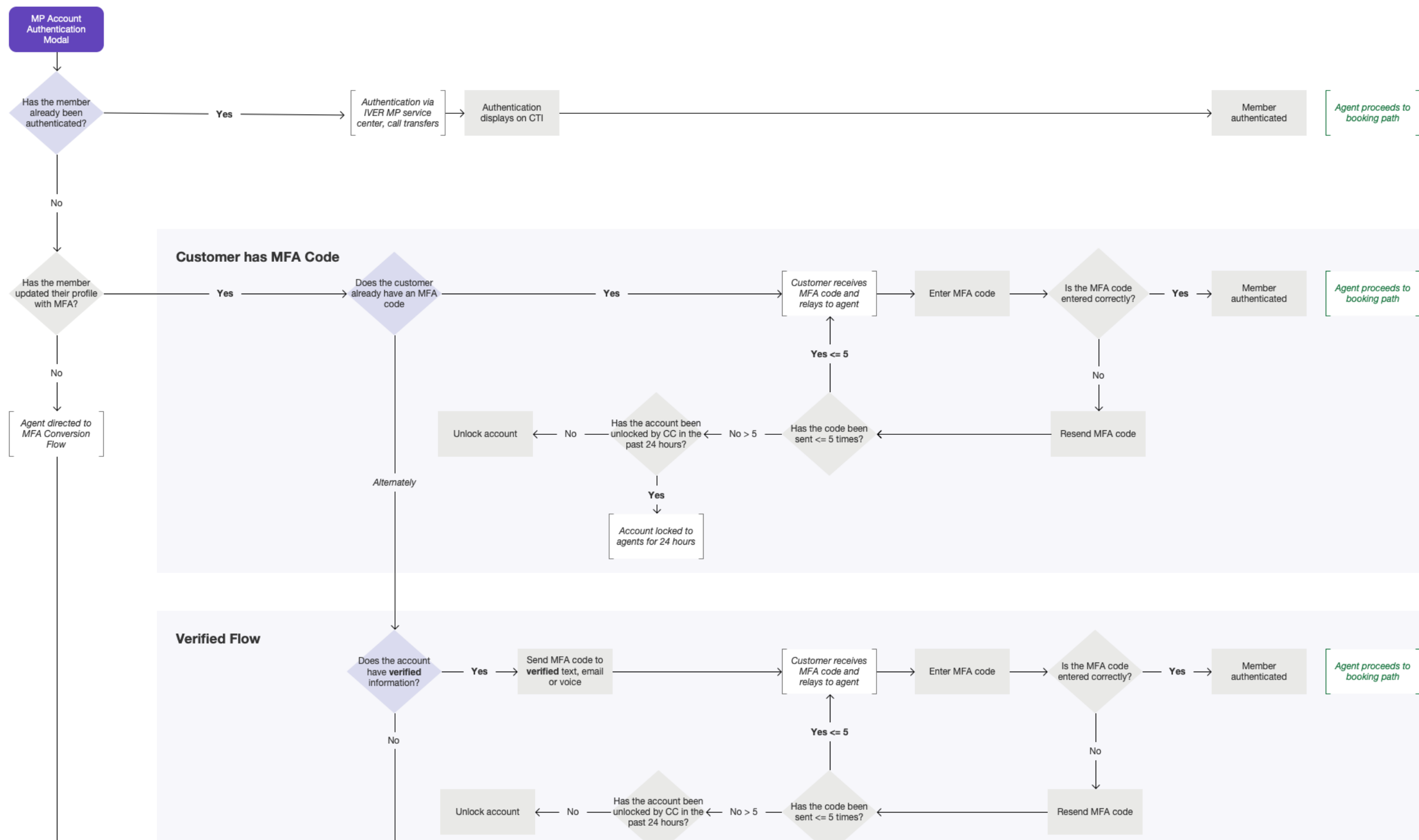
1 Elizabeth Darlington Adult 18 - 64	PLAT * P	20A	E+	Waive Fees	\$219.00
2 Mark Darlington Adult 18 - 64	GOLD * G	20A	E+	Waived	\$219.00
3 Jennifer Darlington Child 15 - 17	MP	20A	E+	Waived	\$219.00
4 June Darlington Senior 65+	MP	20A	E+	Waived	\$219.00

Modify Itinerary    Save and Continue



United  
Multifactor Authentication  
Customer Contact Center Channel

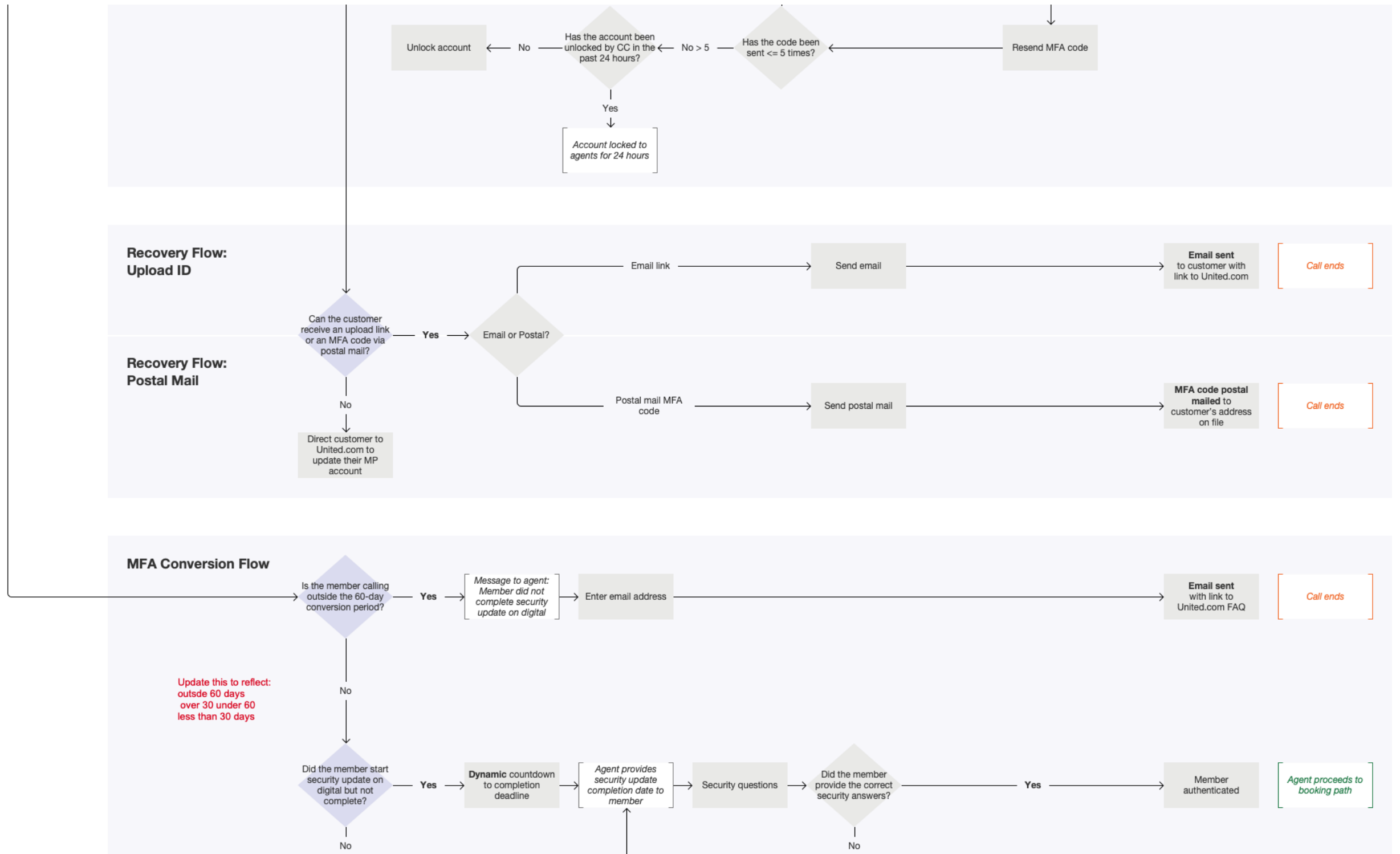
Flow Diagram: all flows





**United**  
Multifactor Authentication  
Customer Contact Center Channel

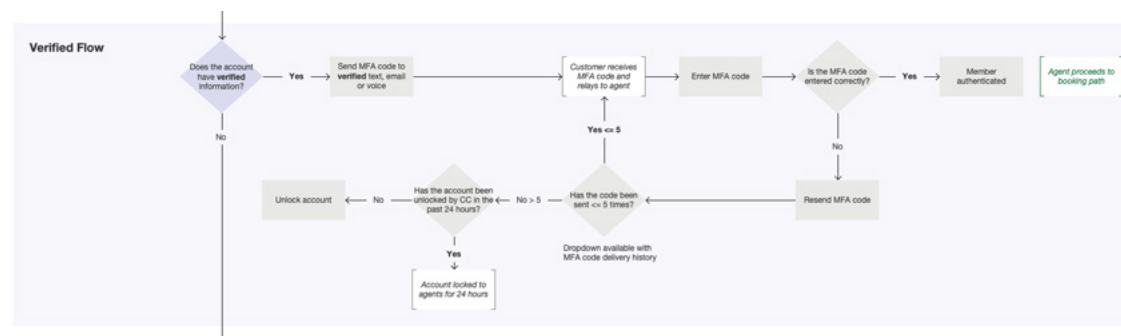
Flow Diagram: all flows





### United Multifactor Authentication

- Verified Path Flow Diagram
- Verified Path Wireframe
- Verified Path User Interface



#### MileagePlus Authentication

**Not Authenticated**

UA MileagePlus Number

[Authenticate](#)

[Search for an MP#](#)

[Unlock Account](#)

Is not traveling

[Forgot password](#)

[Customer has MFA code](#)

[Send link to United.com FAQ](#) [Cancel](#) [Submit](#)

#### CF39124 — Customer Authentication

Select a verified phone number or email address to receive MFA code in order to complete authentication

VERIFIED  (312) XXX-8724  SMS / Text  Voice call

VERIFIED  corXXXXXXXX@gmail.com

Select from unverified options

Customer has MFA code

Send united.com link to upload ID

Send one-time passcode via postal mail

[Send link to United.com FAQ](#) [Cancel](#) [Send MFA code](#)

#### CF39124 — Customer Authentication

**Success! Passcode was sent to phone / email**

Enter code received by the customer

[Resend MFA code](#)

[Click here to use alternate delivery method](#)

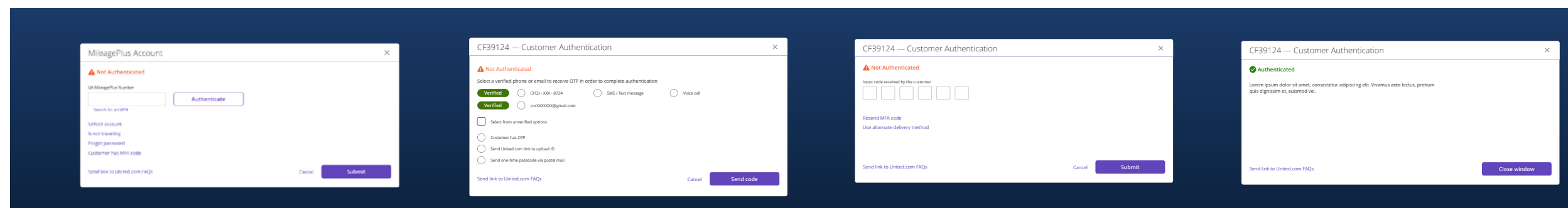
[Send link to United.com FAQ](#) [Cancel](#) [Submit](#)

#### CF39124 — Customer Authentication

**Account authenticated**

Lorem ipsum dolor sit amet, consectetur adipiscing elit. Vivamus ante lectus, pretium quis dignissim et, euismod vel.

[Send link to United.com FAQ](#) [Close window](#)





**Compass Application**  
 Compass Upgrade Tool  
 - Upgrade Select  
 - Segment Select / Deselect

Compass UNITED **ZYX12A** Travel Ready **NN973078** Elizabeth Darlington **GOLD\*G** 46,379 Miles 590 Plus Points

**8:00 am** 26h 20m **8:50pm** **T, T** Sun 02 Jun 19  
 UA427 | UA48 **ORD** **EWR** **BOM**  
 UA427: J9|JN9|C9|D0|Z0|ZNO|P0|PN0|PZ0|IN0|I0|Y9|YN9|B9|M9|E9|U9|H0|HNO|Q0|V0|W0|S0|T0|L0|K0|G0|N9|XN0|X0  
 UA48: J9|JN9|C9|D0|Z0|ZNO|P0|PN0|PZ0|IN0|I0|O9|ON9|A9|R0|RNO|Y9|YN9|B9|M9|E9|U9|H0|HNO|Q0|V0|W0|S0|T0|L0|K0|G0|N9|XN0|X0

Booking Code: Premium Economy, Business, First, Mixed Cabin  
 (T, T) 25K Miles + 0 copay (T, T) 20K Miles + \$550 copay Upgrade not available  
 (T, T) 40 Plus Points (T, T) 80 Plus Points (T) 20 Plus Points ORD - EWR only

**02:55 am** 20h 30m **12:55 pm** **W, W**  
 UA9133 | UA8836 **BOM** **EWR** **ORD**  
 UA427: J9|JN9|C9|D0|Z0|ZNO|P0|PN0|PZ0|IN0|I0|Y9|YN9|B9|M9|E9|U9|H0|HNO|Q0|V0|W0|S0|T0|L0|K0|G0|N9|XN0|X0  
 UA48: J9|JN9|C9|D0|Z0|ZNO|P0|PN0|PZ0|IN0|I0|O9|ON9|A9|R0|RNO|Y9|YN9|B9|M9|E9|U9|H0|HNO|Q0|V0|W0|S0|T0|L0|K0|G0|N9|XN0|X0

Booking Code: Premium Economy, Business, First, Mixed Cabin  
 (W, W) 20K Miles + 0 copay (W, W) 20K Miles + \$550 copay Upgrade not available  
 (W, W) 20 Plus Points (W, W) 40 Plus Points (W) 20 Plus Points EWR - ORD only

Save and continue

Compass UNITED **ZYX12A** Travel Ready **NN973078** Elizabeth Darlington **GOLD\*G** 46,379 Miles 590 Plus Points

**8:00 am** 26h 20m **8:50pm** **O, O** Sun 02 Jun 19  
 UA427 | UA48 **ORD** **EWR** **BOM**  
 UA427: J9|JN9|C9|D0|Z0|ZNO|P0|PN0|PZ0|IN0|I0|Y9|YN9|B9|M9|E9|U9|H0|HNO|Q0|V0|W0|S0|T0|L0|K0|G0|N9|XN0|X0  
 UA48: J9|JN9|C9|D0|Z0|ZNO|P0|PN0|PZ0|IN0|I0|O9|ON9|A9|R0|RNO|Y9|YN9|B9|M9|E9|U9|H0|HNO|Q0|V0|W0|S0|T0|L0|K0|G0|N9|XN0|X0

Booking Code: Business  
 ORD - EWR  
 EWR - BOM 30 Plus Points

**02:55 am** 20h 30m **12:55 pm** **R, R**  
 UA9133 | UA8836 **BOM** **EWR** **ORD**  
 UA427: J9|JN9|C9|D0|Z0|ZNO|P0|PN0|PZ0|IN0|I0|Y9|YN9|B9|M9|E9|U9|H0|HNO|Q0|V0|W0|S0|T0|L0|K0|G0|N9|XN0|X0  
 UA48: J9|JN9|C9|D0|Z0|ZNO|P0|PN0|PZ0|IN0|I0|O9|ON9|A9|R0|RNO|Y9|YN9|B9|M9|E9|U9|H0|HNO|Q0|V0|W0|S0|T0|L0|K0|G0|N9|XN0|X0

Booking Code: Business  
 BOM - EWR 30 Plus Points  
 EWR - ORD

Travelers

Flights

UA427   UA48	<b>ORD</b>	<b>BOM</b>	Sat 01 Jun 19
1 Stop	08:00 AM	08:50 PM	26H 20M

UA427   UA48	<b>BOM</b>	<b>ORD</b>	Sat 01 Jun 19
1 Stop	02:55 AM	12:55 PM	20H 30M

Expand all / Collapse all

Miles (MUA) 0  
 Copay / Fees \$0  
 Plus Points (Deducted) 30  
 Plus Points (Requested) 30

**Grand Total** 0 Miles / \$0 / 30 Plus Points

Save and continue



Compass Application  
Compass Upgrade Tool  
- Payment View

**Payment**

**Purchaser Name**

Purchaser name

**Credit Card**

Credit Card Number

Expiration Date

Security Code

**Billing Address**

Address

City  State  Zip

Country

**Purchaser Contact Information**

Received from

Phone country code

Phone

Email

**Travelers**

**Flights**

UA427   UA48 1 Stop	ORD 08:00 AM	↑	BOM 08:50 PM	Sat 01 Jun19 26H 20M	✎
UA427   UA48 1 Stop	BOM 02:55 AM	↑	ORD 12:55 PM	Sat 01 Jun19 20H 30M	✎

[Expand all / Collapse all](#)

<b>Miles (MUA)</b>	0
<b>Copay / Fees</b>	\$0
<b>Plus Points (Deducted)</b>	30
<b>Plus Points (Requested)</b>	10

**Grand Total** 0 Miles / \$0 / 30 Plus Points

[Process upgrade](#)



Here, Inc.  
Building Data Tracking  
Design Wireframe

Application Architecture - Axure RP 8 Pro Edition : Licensed to Corey Miller

Inspector: Page

### Building Release Dashboard

Task	Status	Count: Published Countries	Count: Worldwide
<b>Pre-extract Data Checks (DBE/Production)</b>			
<b>Validations</b>			
Building Overlaps		N L/M/H/C	N L/M/H/C
Enclosed Buildings		N L/M/H/C	N L/M/H/C
Convex Hull and Touching Buildings		N L/M/H/C	N L/M/H/C
Unvalidated Buildings		N L/M/H/C	N L/M/H/C
<b>Building Queries</b>			
XSection with Multiple Parents		N L/M/H/C	N L/M/H/C
Duplicate LROs		N L/M/H/C	N L/M/H/C
Missing LROs over 1 day old		N L/M/H/C	N L/M/H/C
Inconsistent Xsection Height		N L/M/H/C	N L/M/H/C
RMOB Building Parity		N L/M/H/C	N L/M/H/C
Duplicate Bounding Box		N L/M/H/C	N L/M/H/C
Suspect Large Building Footprint		N L/M/H/C	N L/M/H/C
Suspect Base Elevation		N L/M/H/C	N L/M/H/C
Color Validations		N L/M/H/C	N L/M/H/C
<b>Landmark Queries</b>			
Duplicate Landmark Associations		N L/M/H/C	N L/M/H/C
Landmarks with incorrect EGIS URI		N L/M/H/C	N L/M/H/C
Missing Landmark Associations		N L/M/H/C	N L/M/H/C
Rotated Landmarks		N L/M/H/C	N L/M/H/C
Landmark vs Building Base Elevation Mismatch		N L/M/H/C	N L/M/H/C
<b>Pre-Extract Processing (Ops)</b>			
LRO Enrichment		N L/M/H/C	N L/M/H/C
Validate that all buildings have LROs		N L/M/H/C	N L/M/H/C
Carto Match Process		N L/M/H/C	N L/M/H/C
<b>Extract/Publication process (Ops)</b>			
Clear the tip for start of full deliveries		N L/M/H/C	N L/M/H/C
Run extract/publication cycle to the tip		N L/M/H/C	N L/M/H/C
Verification against database		N L/M/H/C	N L/M/H/C
<b>Post-Extract Review (DBE)</b>			
Building Counts		N L/M/H/C	N L/M/H/C
Landmark Counts		N L/M/H/C	N L/M/H/C
Identify tiles with buildings with missing LRO IDs		N L/M/H/C	N L/M/H/C

Inspector: Page

Default

Page Alignment

Back Color

Back Image

Sketch Effects

Applied Font

Outline: Page

Main Screen - Web

- (Menu)
- (Rectangle)
- (Table)



Here, Inc.  
Building Data Tracking  
Customer Facing Application

Task	Impact	Status	Count: Published Countries	Count: Worldwide
<b>Pre-Extract Data Checks (DBE/Production)</b>				
<b>Validations</b>				
Building Overlaps (Rule 3)	High	Yellow	2	1447
Enclosed Buildings (Rule 4)	High	Green	0	4225
Convex Hull and Touching Buildings (Rule 5)	High	Yellow	1500	16090
Unvalidated Buildings	Medium	Yellow		
<b>Building Queries</b>				
XSection with Multiple Parents	Critical	Green	0	0
Duplicate LROs	Critical	Green	0	0
Missing LROs over 1 day old	Critical	Green	0	0
Inconsistent XSection Height	High	Yellow	3	0
RMOB Building Parity	High	Yellow	N/A	N/A
Duplicate Bounding Box	High	Yellow	2	0
Suspect Large Building Footprint	Medium	Yellow	5911	36615
Suspect Base Elevation	Low	Yellow	792	916
Broken POI Associations	TBD	Yellow	1691	1691
Color Validations	TBD			
<b>Landmark Queries</b>				
Duplicate Landmark Associations	Critical	Green	0	0
Landmarks with Incorrect EGIS URI	Critical	Green	0	0
Abstract Landmarks Associated in Production	Critical	Green	0	0
Missing Landmark Associations	High	Green	0	0
Rotated Landmarks	Medium	Green	0	0
Landmark vs Building Base Elevation Mismatch	Low	Green	0	0
<b>Pre-Extract Processing (Ops)</b>				
Validate that all buildings have LROs	High	Yellow		
Validate that Carto Match Process Runs	Medium	Yellow		



**Here, Inc.**  
Building Data Tracking  
Internal Application

## Building Release Checklist

Task	Impact	Status	Count In Published Countries	Count Worldwide
<b>Pre-Extract Data Checks (DBE/Production)</b>				
<b>Validations</b>				
Building Overlaps (Rule 3)	High	Yellow	2	1447
Enclosed Buildings (Rule 4)	High	Green	0	4225
Convex Hull and Touching Buildings (Rule 5)	High	Yellow	1500	16090
Unvalidated Buildings	Medium	Grey		
<b>Building Queries</b>				
XSection with Multiple Parents	Critical	Green	0	0
Duplicate LROs	Critical	Green	0	0
Missing LROs over 1 day old	Critical	Green	0	0
Inconsistent XSection Height	High	Yellow	3	0
RMOB Building Parity	High	Yellow	N/A	N/A
Duplicate Bounding Box	High	Yellow	2	0
Suspect Large Building Footprint	Medium	Yellow	5911	36615
Suspect Base Elevation	Low	Yellow	792	916
Broken POI Associations	TBD	Yellow	1691	1691
Color Validations	TBD	Grey		
<b>Landmark Queries</b>				
Duplicate Landmark Associations	Critical	Green	0	0
Landmarks with Incorrect EGIS URI	Critical	Green	0	0
Abstract Landmarks Associated in Production	Critical	Green	0	0
Missing Landmark Associations	High	Green	0	0
Rotated Landmarks	Medium	Green	0	0
Landmark vs Building Base Elevation Mismatch	Low	Grey	0	0
<b>Pre-Extract Processing (Ops)</b>				
Validate that all buildings have LROs	High	Grey		
Validate that Carto Match Process Runs	Medium	Grey		
<b>Extract/Publication Process (Ops)</b>				
Verification against database	Critical	Grey		
Validate that Carto Match Process Runs	Medium	Grey		
<b>Post-Extract Review (DBE)</b>				
	Critical	Grey		
Landmark Counts	Critical	Grey		
Identify the buildings with missing LRO IDs	Critical	Grey		

### Welcome

The Building Release Checklist is ipsum dolor sit amet, consectetur adipiscing elit. Vivamus eget quam enim, at ullamcorper mi. Ut augue quam, eleifend ultricies pretium convallis, consequat vel est. Curabitur iaculis lectus sit amet nulla bibendum auctor.

### Instructions

Fusce elementum varius nisl, quis facilisis nisi elementum ut. Mauris interdum, tortor in rhoncus imperdiet, mauris magna accumsan massa, vel commodo leo ipsum id urna. Suspendisse dignissim tortor eu orci rhoncus feugiat.

### Developers

Todd Havas | [Email](#)  
Corey Miller | [Email](#)

### News

**12/18/2012** Duis adipiscing nibh ut dui gravida sed dignissim sapien pulvinar. Maecenas quis lorem vitae lacus scelerisque rhoncus.

**12/07/2012** Sed rhoncus portitor nibh, ac imperdiet felis rhoncus eget. Donec orci dolor, mattis et cursus vel, adipiscing ut quam.

**12/02/2012** Ut commodo fringilla augue sit amet sodales. Aliquam at massa tellus.





**Bioscrip Healthcare**  
Customer Pharmaceutical Portal  
Patient History

Web Page Title

http://www.bioscrip.com

Google

Welcome <%First Name%>. Log Out?  
My Account | Help / FAQs | Shopping Cart: 0 Items

Search Search

Customer Care Center | Shop Health Products | About Us

**Manage Prescriptions**

- New Prescription
- Refill Prescription
- Prescription Dashboard

**Manage My Account**

- Create an Account
- Insurance Coverage
- My Account
- Billing Information
- Shipping Information
- View Prescription History
- Order Status

**Drug Information Center**

- Find Drug Information
- Drug Price Estimator
- Ask a Pharmacist
- Specialty Pharmacy

**Available Refills Snapshot**

	Patient Name	Drug Name	Refill Date	Details
<input type="checkbox"/>	001231	Patient Name	Drug Name	Refill Date
<input checked="" type="checkbox"/>	001232	Patient Name	Drug Name	Refill Date
<input type="checkbox"/>	001233	Patient Name	Drug Name	Refill Date
<input type="checkbox"/>	001234	Patient Name	Drug Name	Refill Date
<input type="checkbox"/>	001235	Patient Name	Drug Name	Refill Date
<input type="checkbox"/>	001236	Patient Name	Drug Name	Refill Date

[View All Previous Orders](#) [Place Refill Order](#)

**Add a New Prescription**

Image

Submit

**Order Status Snapshot**

Order ID	Status
0001234	In Progress
0001235	Awaiting Verification
0001236	Shipped
0001237	Delivered

**Ask a Pharmacist**

Topics / Subject

E-Mail Address

Question

Submit

**Manage My Account**

- Insurance Coverage
- My Account
- Billing Information
- Shipping Information

**Customer Care Center**

- Help
- Contact Us
- Shipping Information
- Refunds & Returns
- Online Privacy & Security
- HIPAA

**Shop Health Products**

- Health & Beauty
- Home Medical

**About Us**

- Corporate Page
- VIPPS Website

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Wireframe 2

Creator: Corey Miller / Fusion92  
Modified: Wed Jul 12 2017

**\*2.1.0 Add New Prescription - Search Drug**



**Bioscrip Healthcare**  
Customer Pharmaceutical Portal  
Prescription Search

Wireframe 18

Creator: Corey Miller / Fusion92  
Modified: Wed Jul 12 2017

**ANNOTATED NOTES**

- A. Step by Step Visual Identification of Process**  
It is important for users to get a visual representation of the process at the onset in order to set expectations and help people understand where they are in the sequence.
- B. Drug Search by Brand Name or Generic**  
As user types in the first three letters of the drug name (and subsequent letters), a scrollable search box auto-populates with potential drug names.
- C. Browse for Medications**  
Some users may prefer to search by filtering through a list based on the first letter of the drug name instead. As user clicks on a letter, the list populates with all drugs with that first initial. The user can then click to find the specific drug within that list.
- D. Error Message (if no drug found)**  
If the user enters a drug that can't be found in the database, the same error page as 3.1.1a/3.2.1a - Data Search Error should be displayed.
- E. Additional Navigation**  
Within each step-by-step process, breadcrumbs identify sub-steps so that the user understands clearly at which point he/she is in the overall process.





Bioscrip Healthcare  
Customer Pharmaceutical Portal  
Prescription Dashboard

### \*4.6.1 Prescription History

### BioScrip UX Design Sprint 4

The screenshot shows a web browser window with the URL <http://www.bioscrip.com>. The page header includes "Harvard Pilgrim" and "BioScrip Pharmacy" with a search bar. The main content area is titled "Prescription Dashboard" and contains a table of prescription history. The table has columns for Patient, Rx #, Medication, Type, Date Ordered, Refills, Expires, and View Details. The table lists six prescriptions for various patients, including Beth Smith, John Smith, and Mary Smith. Annotations A, B, C, and D are placed on the page to highlight specific features: A points to the "Available Refills" tab, B points to the "Need HIPAA forms? Learn more." link, C points to the "View by date range" filter, and D points to the "View Details" link in the table.

Patient	Rx #	Medication	Type	Date Ordered	Refills	Expires	View Details
Beth Smith	434323	Albuterol 50 ml	Expired	10/08/2009	0	01/08/2010	🔍
John Smith	324234	Vicodin	Expired	09/14/2008	2	09/14/2009	🔍
John Smith	234233	Germamile	Expired	06/24/2007	1	06/24/2008	🔍
John Smith	523241	Albuterol 50 ml	Refill	03/12/2009	5	03/12/2010	🔍
John Smith	123424	Advil 50 mg / 30 tablets	Refill	06/10/2010	2	06/10/2011	🔍
Mary Smith	134523	Lipitor 300 mg / 90 tablets	New	03/08/2010	3	03/08/2011	🔍

#### ANNOTATED NOTES

- A. View Patient History**  
Assumes that users are logged in and have been "matched" during the registration process. This page shows an aggregated history of ALL prescriptions. Initial state will show all patients under one account. User can either show all, or can select to view prescription history by individual patients.
- B. Find Prescription**  
Allows users to filter for prescriptions by specific date range. The system can store and show up to 2 years of prescription history. Users should be able to filter and find prescriptions within any specific date range within that time period (including a one year increment as specified in the functional specifications).
- C. Sortable Fields**  
User can filter-sort table by clicking on any of the headers (e.g. to view Rx numbers in ascending order, user would click on Rx#).
- D. View Details**  
User can view details of any order by clicking on the magnification icon (see 4.6.2 for prescription history detail).

Wireframe 69

Creator: Corey Miller / Fusion92  
Modified: Wed Jul 12 2017

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Bioscrip Healthcare  
Customer Pharmaceutical Portal  
Prescription Dashboard

\*2.2.0 Prescription Dashboard - Refills

BioScrip UX Design Sprint 4

Web Page Title

http://www.bioscrip.com

Google

Welcome <%First Name%>. Log Out?  
My Account | Help / FAQs | Shopping Cart: 0 Items

Search Search

Harvard Pilgrim BioScrip Pharmacy

Customer Care Center | Shop Health Products | About BioScrip | Your Health

Manage Prescriptions

- New Prescription
- Refill Prescription
- Prescription Dashboard

Manage My Account

- Create an Account
- Insurance Coverage
- My Account
- Billing Information
- Shipping Information
- View Prescription History
- Order Status

Drug Information Center

- Find Drug Information
- Drug Price Estimator
- Ask a Pharmacist
- Specialty Pharmacy

Prescription Dashboard

Lorem ipsum dolor sit amet, consectetur adipiscing elit, sed do eiusmod tempor incididunt ut labore et dolore magna aliqua. Ut enim ad minim veniam, quis nostrud exercitation ullamco laboris nisi ut aliquip ex ea commodo consequat. Duis aute irure dolor in reprehenderit in voluptate velit esse cillum dolore.

Prescription History Available Refills Expired Prescriptions

Select Patient: Showing All Add a Patient Need HIPAA forms? Learn more.

Patient	Rx #	Medication	Refills	Earliest Fill Date	Add to Cart	View Details
Beth Smith	123456	Lexapro Oral	1	02-04-2010	<input checked="" type="checkbox"/>	
Beth Smith	789098	Medication Name 20 mg	1	03-26-2010	<input type="checkbox"/>	
Beth Smith	765432	Medication Name 60 mg	1	04-01-2010	<input type="checkbox"/>	
John Smith	123456	Prilosec 40 mg	2	04-01-2010	<input type="checkbox"/>	
John Smith	789098	Vicodin ES Oral	3	06-01-2010	<input type="checkbox"/>	
John Smith	765432	Medication Name 40 mg	3	02-22-2010	<input checked="" type="checkbox"/>	
Mary Smith	123456	Lidocaine - Topical	1	03-01-2010	<input type="checkbox"/>	
Mary Smith	789098	Medication Name 10 mg	1	05-20-2010	<input type="checkbox"/>	

Add Refill to Cart

Wireframe 39

ANNOTATED NOTES

**A. Prescription Dashboard - Refill**  
Assumes that users are logged in and have been "matched" during the registration process. If an account/ patient has existing refills within the system (whether ordered online or via phone/fax, the refill information will be displayed in one, centralized "Refill Dashboard." Users view this dashboard directly from the home page or any e-spot that asks them to "Refill a Prescription?"

**B. Select a Patient/Add a Patient**  
Initial dashboard will display all patients under the same account (showing all available refills). Initial sort would be by patient - in alphabetical order. User can also filter by patient. (see 2.2.0a). User can also add a patient to display. (see 2.2.1/2.2.1a) provided that patient information is available and user has HIPAA clearance to view other patient information.

**C. Sortable Fields**  
User can filter-sort table by clicking on any of the headers (e.g. to view Rx numbers in ascending order, user would click on Rx#).

**D. View Details**  
User can view details of any order by clicking on the magnification icon.

**E. Add to Cart**  
By clicking on the "add to cart" check boxes, the user can select multiple refills that will be added to the shopping cart. Once the user has selected the refills, he/she adds the refills to the cart by clicking on the 'Add to Cart' button.

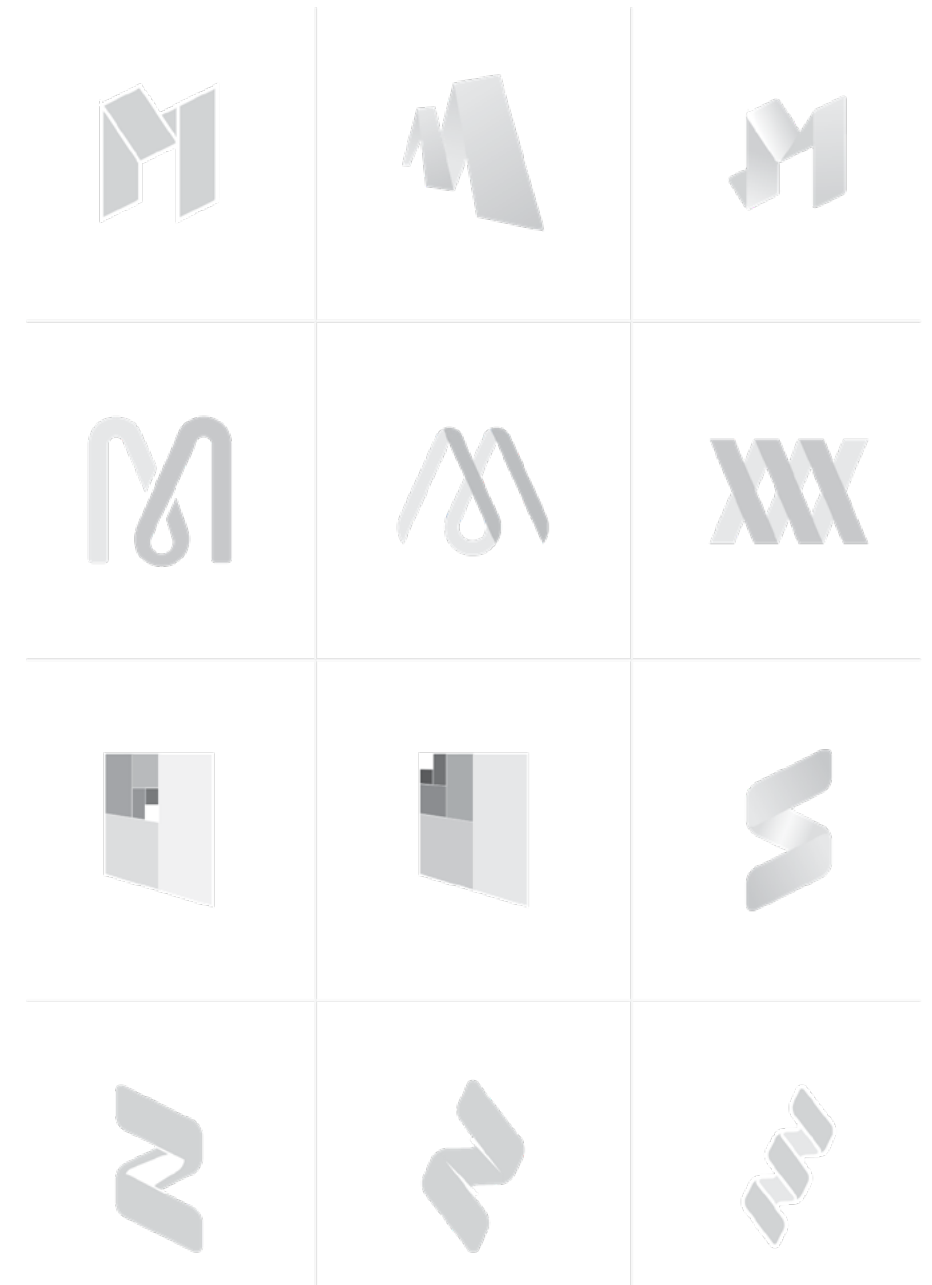
Creator Corey Miller / Fusion92  
Modified Wed Jul 12 2017

**Matrix Odyssey** Visual Identity

*Logo Evolution*



**Matrix Odyssey**  
Corporate Identity



**Matrix Odyssey Visual Identity**  
Corporate Presentation



**Matrix Odyssey**  
Corporate Identity

**MATRIX ODYSSEY** Natural mammalian cartilage for the research and repair of joints

**Our Mission**  
We develop innovative technology that empowers our team and customers to aspire to greater solutions.

**The Challenge**  
40-80 million Americans currently suffer from arthritis and related joint issues; one in five adults.

**Our Solution: 2Col Prime / 2Col Ultra**  
We have developed a restorative technology, a cartilage engineered to be natural, which can be used in both research and the repair of joint maladies.

Year	Men	Women
2005	~15	~25
2010	~18	~32
2015	~20	~38
2020	~22	~45
2025	~25	~52
2030	~28	~60

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**MATRIX ODYSSEY** Natural mammalian cartilage for the research and repair of joints

**The Opportunity**

Category	Market Size
Available Today	
Analytical Materials	\$146M
Diagnostics	\$400M
Veterinary	\$120M
In Development	
Cosmetic	\$1B
Joint Repair	\$5.5B
<b>Total</b>	<b>\$7.16B</b>

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**MATRIX ODYSSEY** Natural mammalian cartilage for the research and repair of joints

**Projected Financials**

EXPENSE	Expenses: Years 1-3			Revenue: Years 1-3			
	YEAR 1 (B)	YEAR 2 (B)	YEAR 3 (B)	REVENUE	YEAR 1 (B)	YEAR 2 (B)	YEAR 3 (B)
Raw materials and chemicals	18,000	12,000	24,000	% Market capture	2%	8%	11%
Equipment	62,000	10,000	7,000	Gross Annual Revenue	206,640	849,440	1,417,700
Packaging and Shipping	15,000	6,000	15,000	Annual working costs	729,637	713,613	750,949
Salaries	356,200	397,400	414,200	Net Annual Revenue	<b>-522,997</b>	<b>135,827</b>	<b>666,751</b>
Legal and Accounting	50,000	50,000	50,000				
Marketing	34,000	34,000	34,000				
Employee Insurance	42,744	47,688	49,704				
Taxes - Payroll/Employer	42,744	47,688	49,704				
Office and lab space	63,000	63,000	63,000				
Lab Insurance	8,000	8,000	8,000				
Contingency	37,949	35,838	36,541				
<b>Total</b>	<b>729,637</b>	<b>713,613</b>	<b>750,949</b>				

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Dearborn National Portal Application Design Customer Vertical

HOME PRINT DENTAL CARDS EXPLANATION OF BENEFITS BENEFIT USAGE

I would like to...

- Print new dental insurance cards
- Learn about my benefits
- View my benefit usage
- View my profile
- Contact Dearborn National

Vivamus vestibulum nulla Praesent placerat Fusce pellentesque Integer vitae Vestibulum commodo felis Quis tortor

Learn More

YOUR MESSAGES

- 06/01 Lorem ipsum dolor sit amet, consectetur adipiscing elit.
- 05/15 Integer in magna at nibh cursus tempus id nec est.
- 05/01 Nulla cursus scelerisque nulla, in venenatis elit condimentum lobortis.

REMAINING BENEFIT AMOUNT

The remaining benefit amount that you have:

as of 08/01/2011: **\$10,500**

Go Paperless  
Lorem ipsum dolor sit amet, consectetur adipiscing elit. Integer in magna at nibh cursus tempus id nec est. Nulla cursus scelerisque nulla, in venenatis elit condimentum lobortis.

Find a Dentist  
View your payment history. Web Billing customers can generate billing statements and print remittance pages.

Wellness Center  
Download, view, and print contract documents and employee certificates.

Forms  
View your group's Life, Accidental Death and Dismemberment (AD&D), Long-Term Disability (LTD), Short-Term Disability (STD) and Life Waiver of Premium claim information.

Discount Benefits  
Check policy and claim status or download the DBL application and claim form.

Did You Know?  
You can print additional employee certificates in the "Policies & Documents" section and get the latest administrative forms in the "Group Benefits Forms" section.

Online Survey  
Lorem ipsum dolor sit amet, consectetur adipiscing elit. Proin quis turpis non lorem convallis auctor vitae nec mauris. Nunc nec felis lorem, et aliquam risus. sed.

Site Updates  
Find out what's new! Fusce semper blandit placerat. Vestibulum ante ipsum primis in faucibus orci luctus et ultrices posuere cubilia Curae.

Get Adobe Acrobat  
Many of the documents on the Fort Dearborn Life site require Adobe® Acrobat Reader® software. You can download it for free by clicking on the link above.

HOME PRINT DENTAL CARDS EXPLANATION OF BENEFITS BENEFIT USAGE

Home > Explanation of Benefits

Re-Order Dental Cards

Explanation of Benefits

List Eligibility

Lorem ipsum dolor

Cras luctus neque

Explanation of Benefits

Please enter information for retrieval

Group:

Account:

To view insured individual information, enter the Insured Identification or at least one letter from either the first or last name. When supplying limited name information, a list of all insured individuals whose name begins with the supplied letter(s) will appear. To list all insured individuals, type % for the last name and click "Retrieve".

Search by Insured Identification

Employee ID:   Help text Lorem ipsum dolor sit amet, consectetur adipiscing elit.

Search by Insured Name

Last Name:

First Name:

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You can print additional employee certificates in the "Policies & Documents" section and get the latest administrative forms in the "Group Benefits Forms" section.

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Search interface for 'Selected Category' with a 'Main Title' section, dropdown menus for 'Group' and 'Account', and search fields for 'Employee ID' and 'Insured Name' with 'Retrieve' buttons.


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**Patent Law Reform Update**

May 7, 2008  
Patent Reform Act removed from Senate's calendar. [Click here for the current status of U.S. patent reform legislation.](#)

**Recent Headlines**

August 6, 2008  
**Timothy McBride Named to Advisory Board**  
Attorney **Timothy McBride** is now a member of the Editorial Advisory Board of Washington G-2 Reports, an independent news and information service company specializing in newsletters, reports, guides, and other programming for providers of diagnostic testing and related medical services. Mr. McBride's area of focus at Senniger Powers is in biotechnology, molecular, immunological, and biochemical matters.


July 30, 2008  
**Partner Paul Fleischut Featured on CNN Radio**  
As attorney **Paul Fleischut** explains in an interview that aired on CNN Radio on July 29, 2008, the New York US District Court in Tiffany Inc. v. eBay, Inc. ruled on July 14 that even though 75% of all Tiffany-branded products sold on eBay are counterfeit, eBay's anti-counterfeiting safeguards satisfy its legal obligations. Under the law, Tiffany bears the ultimate burden of policing its trademark and protecting its brand.

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Software Patent Practice  
Business Methods Patent Practice  
E-Commerce Patent Practice  
Trademark Practice  
Copyright Practice  
Litigation Practice

**Areas of Focus**

Patent preparation, prosecution, and advice relating to materials, chemistry, and chemical engineering; Trademark selection, prosecution, and advice.

**Education**

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B.S., Metallurgical Engineering, 1985  
University of Missouri-Columbia  
J.D., 1990

**Bar Information**

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United States Patent and Trademark Office, Admitted 1991

**Published Articles**

Patent Licenses and the Recent Supreme Court Medication Decision, Materials Science & Technology 2007 Conference Proceedings (September 2007)

U.S. Patent Law Update, Materials Science & Technology 2007 Conference Proceedings (September 2007)

Inventions under Joint Development Agreements and The New U.S. CREATE Law, Material Science & Technology 2005 Conference Proceedings (September 2005)

What's New in Legal Ethics: Firm Names, St. Louis Lawyer (2004)

What's New in Legal Ethics: Proposed Rule Changes Address Zeal, Special Obligations for Sole Practitioners, St. Louis Lawyer (2004)

What's New in Legal Ethics: Solicitation and Advertising, St. Louis Lawyer (2001)

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I like to see a man PROUD of the place in which he lives.  
I like TO SEE a man LIVE so that his place will be proud of him.

ABRAHAM LINCOLN  
U.S. PRESIDENT, Springfield, IL

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**Patrick B. Mathis**

Patrick Mathis is a founding shareholder at Mathis, Marifan, Richter & Grandy (MMR&G), who focuses her practice in **business law, taxation, estate planning and banking.**

With nearly 30 years of experience, Pat has an extensive background in providing legal counsel related to business mergers, sales and acquisitions, shareholder litigation, trusts and wills, probate, federal and state tax audits and appeals, tax court litigation and criminal tax defense. He has written several definitive articles on various aspects of each area.

Over the past 25 years at MMR&G, Pat has provided a full range of superior legal services to clients in the Southern Illinois and St. Louis Metropolitan areas. His mission is to deliver superior personalized service to every client, no matter how large or how small. He has the knowledge to identify the issues and find creative solutions, whether it's analyzing complex tax or estate planning issues or advising business clients.

**Professional Affiliations**

Pat is a member of the American Bar Association, and he has served on the organization's Taxation Section since 1980. He has also served on the Bar Association of Metropolitan St. Louis Taxation Committee and is currently a member of the Illinois State Bar Association, where he previously served as chairman of the Federal Taxation Section Council, the St. Clair County Bar Association, Missouri Bar, Illinois Institute for Continuing Legal Education (ICLE), and American College of Trust and Estate Counsel. He has conducted numerous seminars and educational programs for the ICLE and the American, Illinois State and Metropolitan St. Louis Bar Associations. Pat has also been named to Illinois' Leading Lawyers and Illinois Super Lawyers for several consecutive years, as well as to Who's Who in American Law.

**Community Involvement**

Pat currently serves on the Board of Directors for the March of Dimes, Southern Illinois District, the Board of Trustees for Illinois College of Jacksonville, IL; as a board member for the Southwestern Illinois College Foundation and for the Camp Ondessonk of the Catholic Diocese of Belleville; and as a Southern Illinois University Foundation Planned Giving Council member. He previously served on the Board of Directors for St. Clair County Greenhouses Foundation and Signal Hill Neighborhood Association, and he was also a board member for the Signal Hill Education Foundation and Signal Hill School District. Pat also previously served on Special Children, Inc.'s Finance Committee for Marie O. Stoney School and as chairman of Big Brothers Big Sisters of St. Clair County's Annual Fund Drive. He is very involved in Blessed Sacrament Parish, having been a member of the Finance and Parish Councils and serving as president and as a Parish School of Religion teacher. Pat is also currently a member of the Missouri Athletic Club, St. Clair Country Club, Alpha Sigma Nu and Eta Sigma Phi.

**Education**

Pat received a BA in Chemistry from Saint Louis University in 1975. He received his JD and MBA from Washington University in St. Louis in 1978 and an LL.M. in Taxation the following year.

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**Laura K. Grandy**

Laura K. Grandy is a shareholder at Mathis, Marifan, Richter & Grandy (MMR&G), who focuses her practice in **bankruptcy law, banking law, business law, debtors' reorganizations and probate.**

Laura has more than 20 years experience representing a wide range of clients in matters involving corporate reorganizations, bankruptcy and banking. A significant portion of her practice is concentrated in complex Chapters 7, 11, 12 and 13 proceedings. She has represented both creditors and debtors in a variety of areas, including troubled conveyance actions, preference actions, dischargeability actions, foreclosures, loan workouts, loan documentation and regulatory compliance.

Laura has been serving as a Chapter 7 Panel Trustee for the United States Bankruptcy Court for the Southern District of Illinois since 1991. Highlights of her career include successfully arguing a case before the United States Supreme Court and obtaining a unanimous decision.

Before joining MMR&G, Laura served seven years with two Belleville-area law firms. She is a well-known speaker and has conducted numerous professional lectures during her career.

**Professional Affiliations**

Laura is a member of the American Bar Association, the Illinois State Bar Association, The Missouri Bar, the Bankruptcy Association of Southern Illinois, the Bar Association of Metropolitan St. Louis, the National Association of Bankruptcy Trustees and the Bar Association of the Central and Southern Federal Districts of Illinois.

**Community Involvement**

Laura plays an active role in her community. She is a founding board member of Belleville East High School's Lancer Improvement Association and served on several fund-raising committees. She is a board member on the Grant 110 Educational Foundation and chairman of the campaign fund. She is an active member and a volunteer for the American Cancer Society.

For nearly two decades, Laura has also been a board member and/or volunteered her time with a variety of organizations, including the Violence Prevention Center (formerly known as the Women's Crisis Center of the Metro East), the American Heart Association, Bethany Place, Family Hospice and United Way. She has also been a committee member on Wine, Dine and Jazz: Art on the Square, Belle-Scott, and the Scott Heritage Park.

**Education**

Laura received a BA from Eastern Illinois University with highest honors in 1980 and her JD from Saint Louis University in 1984.


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**September 17, 2009** William Jones of Love Funding's New York Office Closes \$6.5 Million FHA Loan for Two Multifamily Housing Complexes in Memphis, TN.

**September 8, 2009** Tammy Tate of Love Funding's Knoxville, TN Office Closes \$1,816,900 FHA Loan for Ivy Hill Nursing Home in Elizabethton, TN.

**August 25, 2009** Bruce Gerhart of Love Funding's Cleveland Office Closes More Than \$6.9 Million FHA LEAN Loan for Grandhaven Living Center in Lansing, MI.

**August 21, 2009** Gayle Temple and Douglas Ryan Join Love Funding's

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**KEY PERSONNEL**

**Artin Anvar**  
Vice President – Loan Originator  
Washington, D.C.

Mr. Anvar joined Love Funding in 2005 as an investment associate where he was instrumental in placing over \$225 million of debt and equity for multifamily, retail, office, industrial, hospitality, and senior housing and healthcare properties throughout the country. In 2008, he was promoted to vice president - loan originator with Love Funding's Washington D.C. office. In this capacity, he is responsible for placing a wide range of real estate debt, equity and structured finance products.

Mr. Anvar has nearly 10 years experience in all aspects of commercial real estate, including finance, capital markets and development. Prior to joining Love Funding, he worked at Trammell Crow Company as an MBA Associate, where he was in charge of financial analysis for the commercial real estate sector. His previous experience also includes serving as an analyst at Morgan Stanley and as a senior institutional trader at Charles Schwab. During his time with Charles Schwab, Mr. Anvar was the primary trading and prime broker contact for ten high net worth investment managers with over \$16 billion in assets.

Although he currently resides in Washington D.C., Mr. Anvar raised in Arizona. He graduated from Arizona State University with a Bachelor of Science in Finance and earned his MBA from George Washington University in Washington, D.C. He is currently a member of the Urban Land Institute and holds Series 7 and Series 63 licenses.


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“Artin Anvar diligently processed multiple commitments for us. He provided us with options which exceeded our underwriting criteria. It was a valuable asset to gain access to the market and his relationships.”  
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“My clients and I have been impressed with Artin Anvar and his attention to detail and sense of urgency to move quickly on getting quotes for our deals. Also, his ability to underwrite and get us competitive rates and terms has been remarkable. Artin's devotion to his work is highly commendable, and I am impressed by his thorough knowledge of financing and investment banking. I am extremely excited about our relationship with Artin and Love Funding. We hope to utilize their services in the future and look forward to an excellent long-term relationship.”  
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